

We want you to be 100% satisfied! Here's a general list of questions and competitors names so that you can compare us to the competition and make an informed decision!

Package Comparison Chart	Quick Start Package	Professional Package	Office Package	Enterprise Package	1	2	3	4	5	6
					HTDI	Credit CRM	Credit Money Machine	Credit Aid	Dispute Suite	Your Credit Win
Where Can I get information to compare Credit Detailer Software to other softwares?	http://www.CreditDetailer.com				www.creditrepairtracking.com	www.creditcrm.com	www.creditmoneymachine.com	www.creditdoctorsoftware.com	www.disputesuite.com	www.yourcreditwin.com
What is the lowest I will pay for the software?	\$495	\$995	\$3495	\$7995						
What is the most I will pay for the software?	\$595	\$1295	\$3995	\$8995						
Can I pay in multiple payments if I want to minimize my business startup costs?	Yes	Yes	Yes	Yes						
If I had to divide the costs I pay now through the next 365 days, what would the average monthly cost to me be using 360 clients per year and only 2 users as an estimate?	\$41	\$82	\$292	\$665						
What is the maximum number of Clients that I can store in the software included in the base price?	unlimited	unlimited	unlimited	unlimited						
What is the maximum number of Representatives and Users that I can store in the software included in the base price?	1	unlimited	unlimited	unlimited						
What is the maximum number of Affiliates or Referral Sources that I can store in the software?	unlimited	unlimited	unlimited	unlimited						
Do I get major and minor updates for free during the first year after I purchase?	yes	yes	yes	yes						
Do I have lifetime use of this software after I purchase in full?	yes	yes	yes	yes						
How fast can I enter a new client and their accounts into the software and then print the appropriate letters? (see live demo video on www.CreditDetailer.com for proof)	less than 5 minutes	less than 5 minutes	less than 5 minutes	less than 5 minutes						
How fast can it take to update the same client the following months and print letters?	less than 5 minutes each month	less than 5 minutes each month	less than 5 minutes each month	less than 5 minutes each month						
Does the software come with company forms and contracts that get printed with my company logo and information?	yes	yes	yes	yes						
Is the software Bi-lingual in both English and Spanish so that users can login in either language?	yes	yes	yes	yes						
Does the software come with the ability to print personalized business cards, postcards, flyers, and a credit booklet personalized with my company logo and information along with the representative information for as many users and affiliates that are in my software with the click of one button so that my new affiliates can start attracting business within a couple minutes of me entering them in my software?	yes	yes	yes	yes						
Can my representatives also print the business cards, postcards, marketing materials, and credit booklet in Spanish?	yes	yes	yes	yes						
If I fail to pay on the software, for whatever reason, are all my clients 'held hostage' until I pay my balance? Or if your company goes out of business do I lose access to my clients?	no - the clients are on your PC and can always be exported & printed	no - the clients are on your PC and can always be exported & printed	no - the clients are on your PC and can always be exported & printed	no - the clients are on your PC and can always be exported & printed						

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Does the software track my clients billing and payments, and print invoices with detailed summary of payments?	yes	yes	yes	yes						
Does the software have the ability to restrict access to certain users so that users can only see their own clients?	yes	yes	yes	yes						
Is there a manager role that allows that user to see everyone's clients and make changes, but not see the company's reports or total revenue?	yes	yes	yes	yes						
Is there a secretary role that allows the user to see everyone's clients, but not make any edits so when a client calls, a status can be given to the client?	yes	yes	yes	yes						
Can the software post updates to an online webpage, that only display's my company logo and information, where the user can login and see the status of their account and also receive email notifications of changes on their file?	yes	yes	yes	yes						
Can the software post updates to an online webpage, that only display's my company logo and information, where my affiliates, referral sources and users can login to see all the clients associated with them and the status of each client, and also receive email notifications of changes on clients files?	yes	yes	yes	yes						
Does the software come with letters, contracts, and forms and is my company able to customize the documents and letters in the software to our needs?	yes	yes	yes	yes						
What is the maximum number of PC's I can have the software installed on? (known as the PC limit)	1	3	10	35 PC's + 1 server that holds 100 Windows user accounts						
Can the software can be networked between several computers so each person sees the same data?	no	yes	yes	yes						
Can I install this on a terminal server and allow remote representatives to access the system from their computer or internet?	no	no	no	yes						
Can I put a private label on the software and remove the Credit Detailer name and links?	n/a	Optional \$1,000	Optional \$1,000	Standard						
Do I get a Personal edition for consumers that has my company's private label?	no	no	no	yes						
Can I sell & distribute my private labeled personal edition software to my clients, affiliates, and consumers?	n/a	n/a	n/a	yes						
Can I set this up on my Server and let remote users log in to enter clients, print letters and monitor status and have an internal staff process the requests?	no	no	optional	yes						
Can I have a private label on the software so my employees see only my company name and logo?	no	optional	optional	yes						

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Can I distribute copies of the personal edition, charge a fee for consulting and coaching via electronic download or on a CD?	no	no	no	both online or CD						
Is there any professional industry experience training that I can get in addition to the software?	yes	yes	yes	yes						
Do I own the software after I pay for it? (i.e. after I pay in full, it's mine, and I no longer need to upgrade or pay other fees)	yes	yes	yes	yes						
Do I have to pay you any monthly software fees after I own it?	no	no	no	no						
Can I continually upgrade my current package to a different package and only pay the difference in the original price when I purchased? So that I am basically price protected as my business grows.	yes w/in 6 months of last upgrade	yes w/in 6 months of last upgrade	yes w/in 6 months of last upgrade	yes w/in 6 months of last upgrade						
Can I transfer my software license to a new Computer when I upgrade my computer or if my hard drive crashes?	yes	yes	yes	yes						